

Iowa MHDS Regions Workgroup

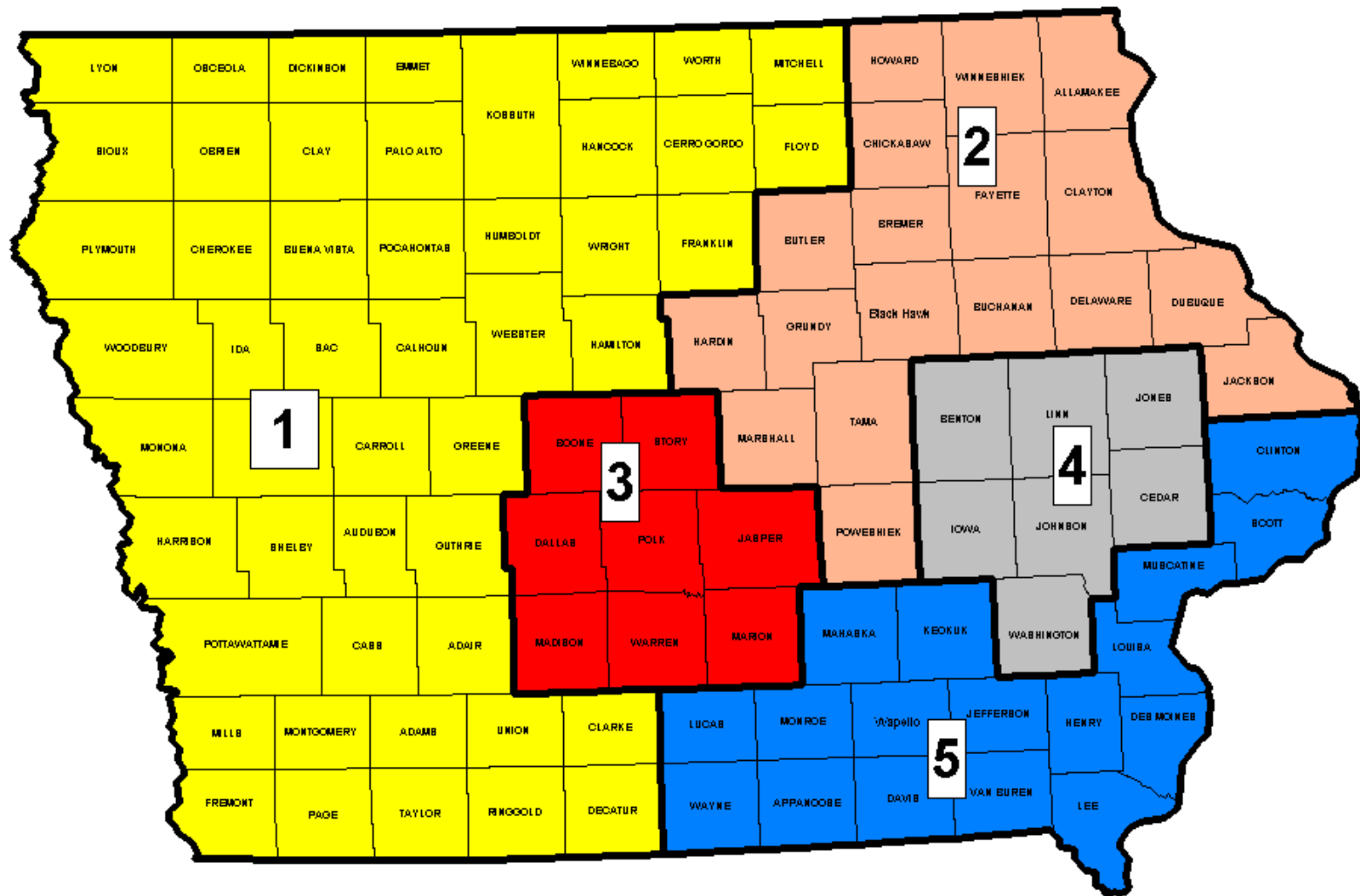
August 30, 2011

Iowa Department on Aging

Joel Wulf, Assistant Director

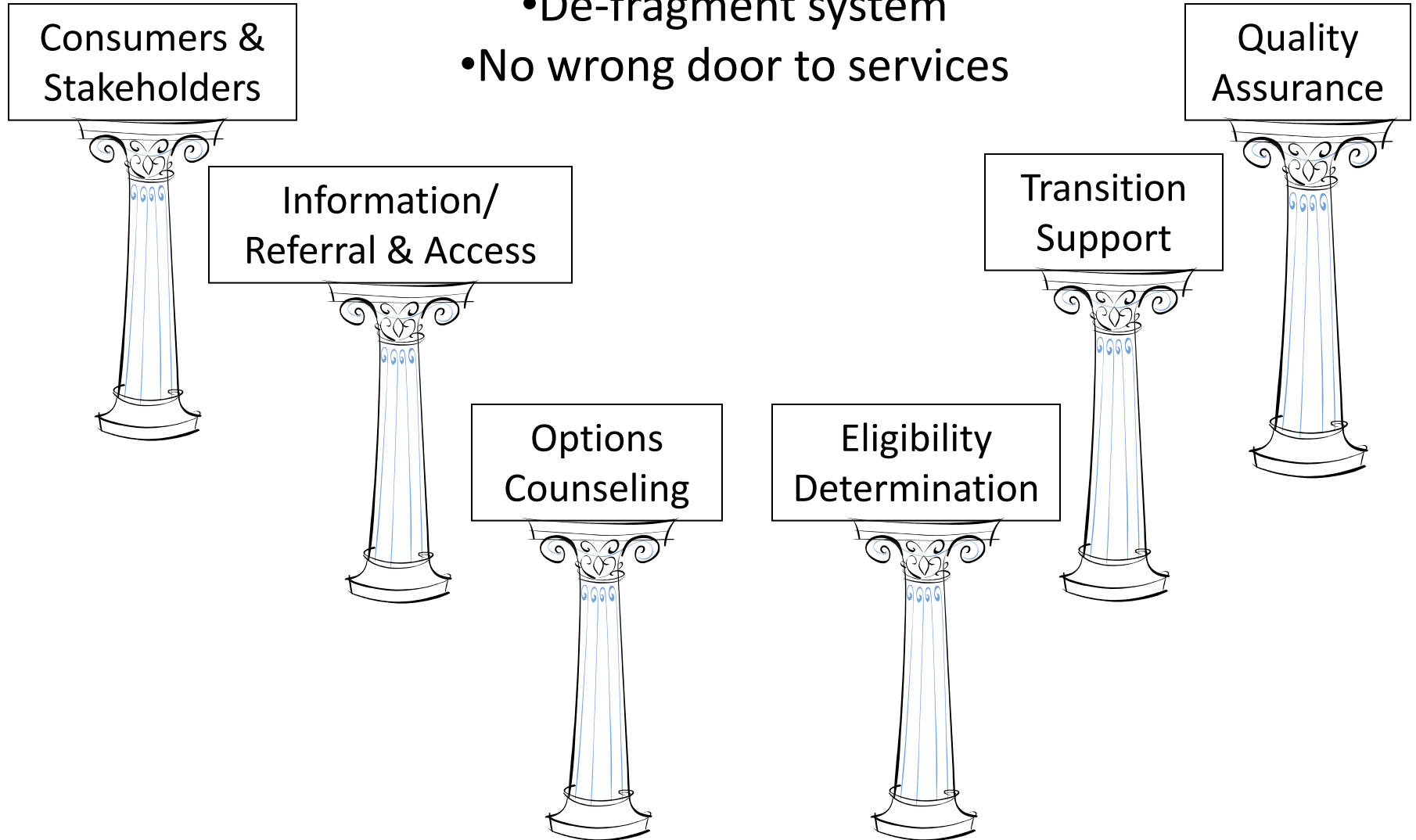
Joe Sample, Aging & Disability Resource Center Project Director

Commission Approved Map of AAA regions



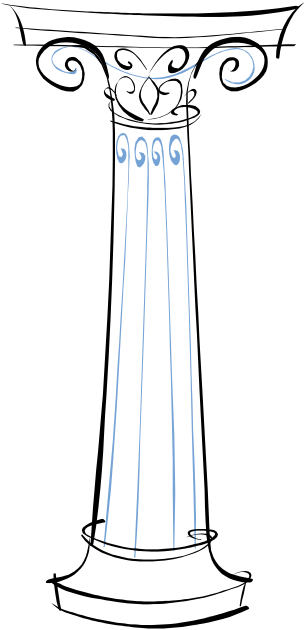
ADRC Core

- De-fragment system
- No wrong door to services



ADRC Core Elements

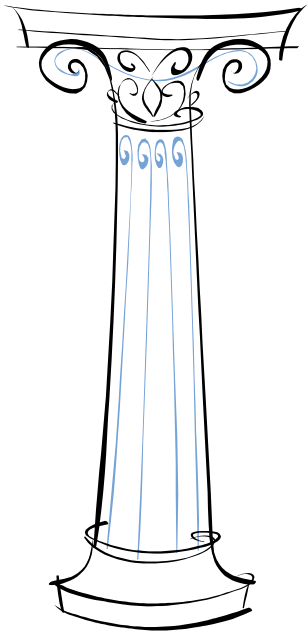
Consumers & Stakeholders



- Consumers sit on advisory boards
- Consumer advocates
- Service providers

ADRC Core Elements

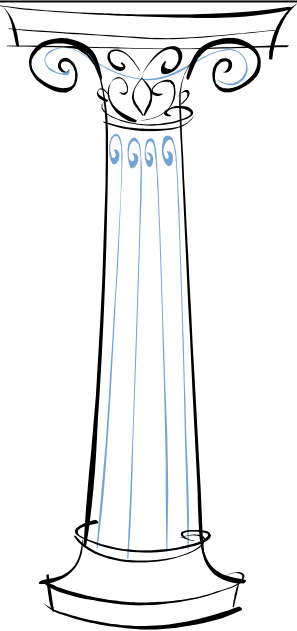
Information
Referral &
Awareness



- Promote LTSS options
- Focus on underserved populations
- Link consumers to public/private supports
- Virtual (use 211, Compass, and Family Caregiver for information)
- Opportunity: Single database for all local services navigable through the web

ADRC Core Elements

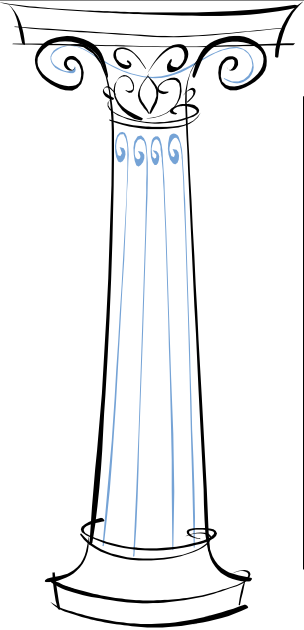
Options Counseling



- Assess needs and counsel on LTSS options
- In-depth review of personally financed LTSS options
- 1:1 plan development and service delivery
- Consumer-driven decisions
- National standards under development
 - DoL identified occupation
 - Envisioned as a “bridge” service
- Opportunity: Consumer-directed service plan that accounts for desired (public/private) services that are aligned with financial needs of consumer

ADRC Core Elements

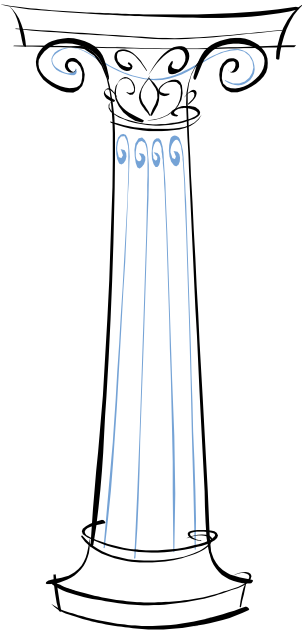
Eligibility Determination



- No wrong door—OC can assist in applying for all preferred options
- Opportunity: Singular intake/screening/application process for public services through single-point of entry

ADRC Core Elements

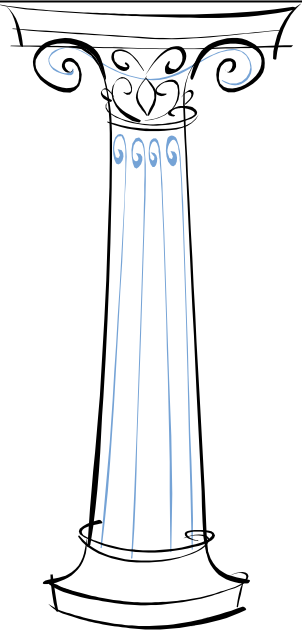
Transition Support



- Person-centered care-transition planning
- Formally link with Community Based Services to better assist in transitions
- Several AoA/CMS approved care-transitions models
- Opportunity:
 - Unified approach to care-transitions
 - Avoid unnecessary re-admissions (good for all involved)
 - Improved consumer choices

ADRC Core Elements

Quality
Assurance



- Opportunity:
 - Across systems measureable outcomes
 - Consumer assessment of quality
 - Stakeholder assessment of quality
 - Develop cost-avoidance models
 - Government
 - Local services
 - Consumer